



## BANDITS DOG TRAINING T&C'S

*By engaging in our dog training services you acknowledge and agree to these terms and conditions. Failure to comply may result in termination of services without refund. If you have any questions regarding these terms, please seek clarification.*

**1. Booking and Cancellation:**

- a. Bookings require a non-refundable deposit.
- b. Cancellations must be made at least 48 hours in advance to avoid charge.
- c. Failure to provide 48 hours' notice will result in forfeiture of the deposit.

**2. Rearrangements:**

- a. Rearrangements not made within 48 hours will be subject to a rearrangement fee.

**3. Clients Responsibility:**

- a. Clients are responsible for the dog's health, behaviour and vaccinations.
- b. The client must inform the trainer of any medical and behavioural issues promptly.
- c. Client's are responsible for keeping the dog on lead unless agreed otherwise throughout training.

**4. Usage of tools:**

- a. Trainer may use tools deemed necessary for effective training.
- b. Clients must follow trainer instructions for tool usage during and between sessions.

**5. Client Honesty:**

- a. Client's must provide accurate information about the dog's behaviour and history to the best of their knowledge.
- b. Honest communication is crucial for creating a customized training plan.

**6. Liability:**

- a. The trainer is not liable for any pre-existing health conditions or behavioural issues.
- b. Client's are responsible for any injuries or damages caused by their dog during training sessions.

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**7. Photography and Testimonials:**

- a. The trainer may take photos or videos during sessions for promotional purposes.
- b. Clients who do not wish to participate in promotional material must inform the trainer in writing.

**8. Payment**

- a. Full payment is due before or on the first session.
- b. Late payments may incur additional charges.

**9. Termination of Services:**

- a. The trainer reserves the right to terminate services if the client fails to comply with these terms.
- b. In such cases, refunds will be at the discretion of the trainer.

**10. Confidentiality:**

- a. All information shared during the training sessions will be kept confidential.
- b. Clients agree to not disclose or share specific training methods and techniques provided by the trainer.
- c. Information shared during sessions is tailored to the individual dog and should not be shared without consent. The trainer does not accept liability for damages caused by advice shared.

**11. Non-Guarantee on Behavioural Changes:**

- a. While we strive for positive outcomes, the trainer cannot guarantee specific behavioural changes in every dog.
- b. the success of the training is influenced by various factors, including client commitment and consistency.

**12. Client responsibility for maintenance:**

- a. Clients are responsible for maintaining the training techniques learned during sessions.
- b. Regular practice and reinforcement of training at home are crucial for sustained behavioural improvement.